# **BRISTAN**

#### **Installation Instructions** & User Guide

Please leave these instructions with the end user

Product Code: VAC2 SNK C MT (D2)

## **Specifications**

**Inlet Water Temperature** 



60-65°C Recommended

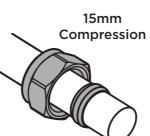
**Dynamic Water Pressure** 



Max: 5.0 bar

Maximum Static Pressure: 10.0 bar

**Inlet Connections** 



#### Tools You'll Need





Crosshead

Adjustable

#### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

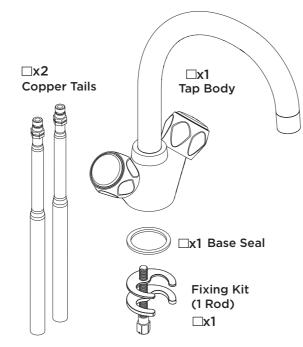
Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/ servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing, 64 Station Lane, Hornchurch, RM12 6NB, Tel: 01708 472791

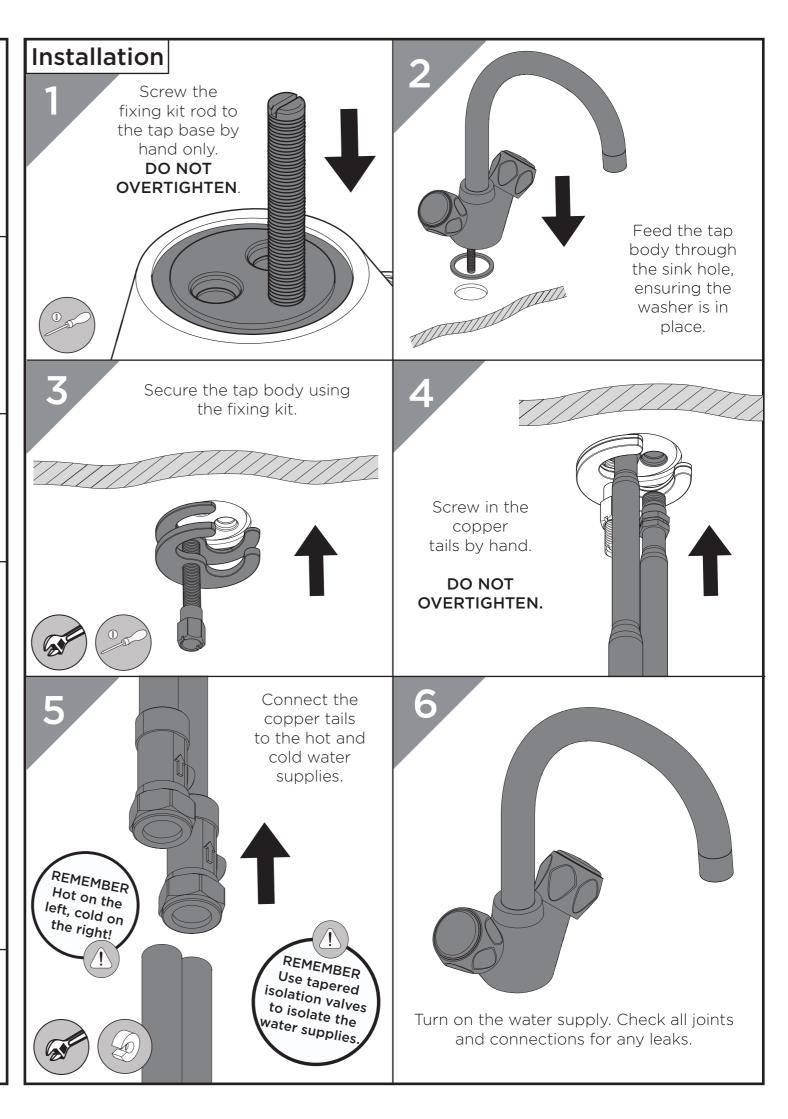
#### **Pack Contents**



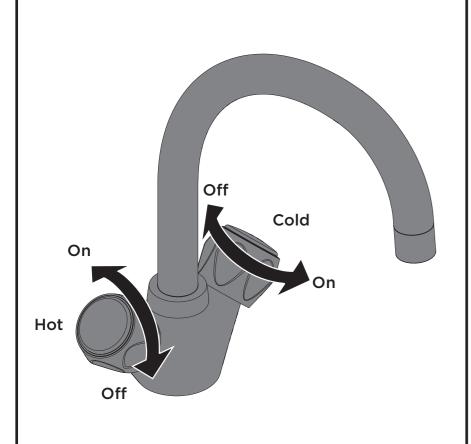
#### **Spare Parts**

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.





## Operation



#### **General Cleaning**

Bristan products are made from premium materials, with hand polished. PVD, EPD or electroplated finishes.

Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

## **Maintenance - Replacing Valves**



Undo the screws to remove the handles.

Visit www.bristan.com or scan the

QR Code and search for your product code to

replace the cartridge for your tap.

IMPORTANT Isolate the water supply



Unscrew the

valves using an

adjustable

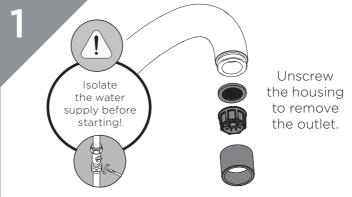


Reverse the steps to replace the valves and handles.

### Troubleshooting

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

## Maintenance -Replace Outlet Contact Us



Check seals for damage. Soak using a suitable solution to de-scale.

Reverse the steps to replace the outlet.

## **BRISTAN**

#### Bristan Group Ltd.

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**Customer Service:** +44330 026 6273 Web: www.bristan.com Email: enquire@bristan.com

A Masco Company

#### **Our Guarantee**

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/service-centre/guarantees.

