

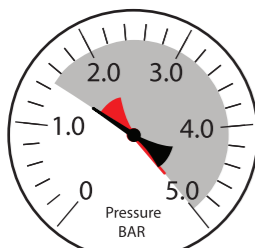
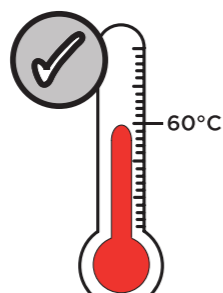
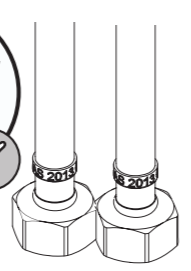

# BRISTAN

## Installation Instructions & User Guide

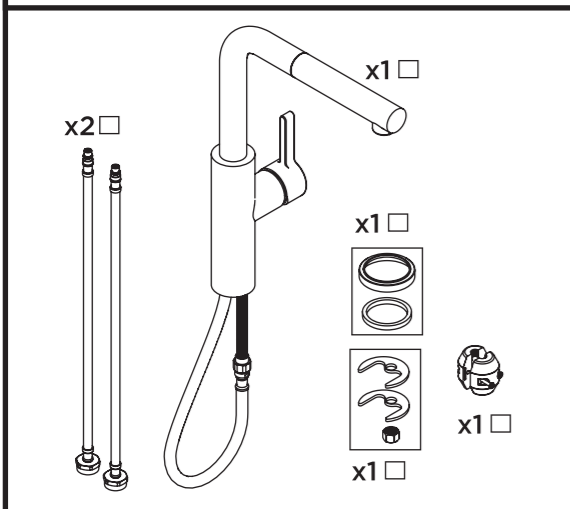
Please leave these instructions with the end user

Product Code: PR PULLSNK C (D3)

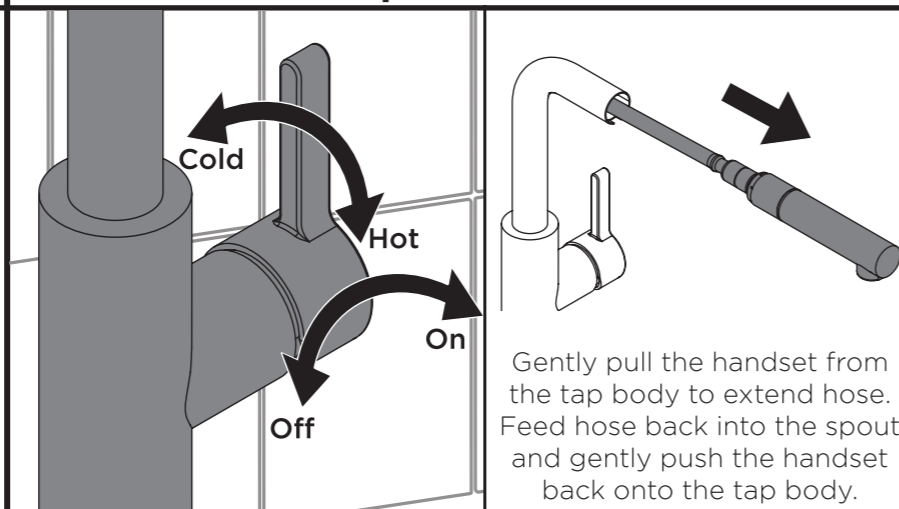
### Specifications

<b>Dynamic Water Pressure</b> Min: 1.5 bar    Max: 5.0 bar  Maximum Static Pressure: 10.0 bar	<b>Inlet Water Temperature</b>  Maximum Hot 60°C	<b>Inlet Connections</b>  1/2" BSP Flexible Tails	<b>Outlet</b>  7.5lpm M22 Aerator
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### Pack Contents

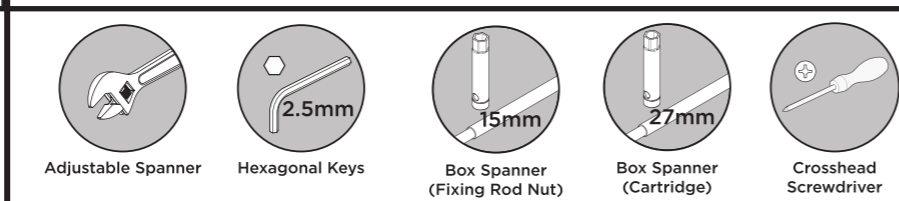
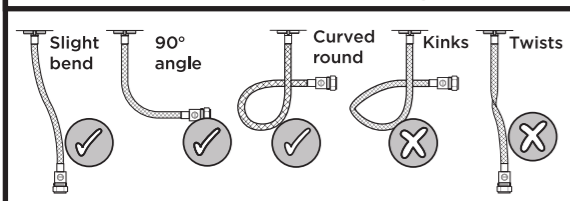


### Operation



### Flexible Connecting Pipes

### Tools Required for Installation/ Maintenance



### Prior to Installation

All products manufactured and supplied by Bristan are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit [www.wrasapprovals.co.uk/approvals-directory](http://www.wrasapprovals.co.uk/approvals-directory)

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way as this will invalidate the guarantee.

### Spare Parts



To replace any spare parts for your tap, why not scan the QR Code or visit [www.bristan.com](http://www.bristan.com) and search for your product.

### Warning from Your Water Supplier

It could be a criminal offence to use this tap with a mains water supply drawn directly from the supply pipe (the supply pipe is the one that brings the water supply into your home and is directly connected to the public water main).

This tap has an outlet on a flexible hose, which if immersed in water, could result in contaminated water being back drawn into the pipework if the supply pressure dropped. To prevent contamination of drinking water in the premises and in the water main, and to comply with the legal requirement of the UK plumbing regulations and byelaws, both hot and cold water supplies to this tap must come from a storage cistern.

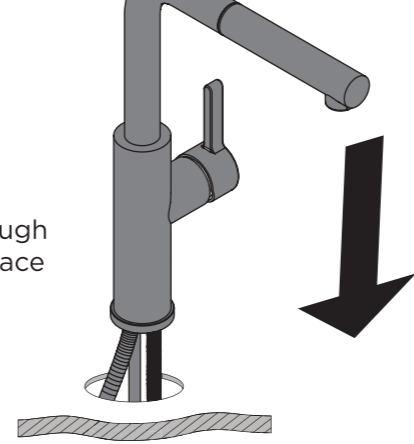
If the distributing pipes feeding this tap from the storage cistern have other outlets connected to them, the outlet of this tap must be lower than any of those other outlets.

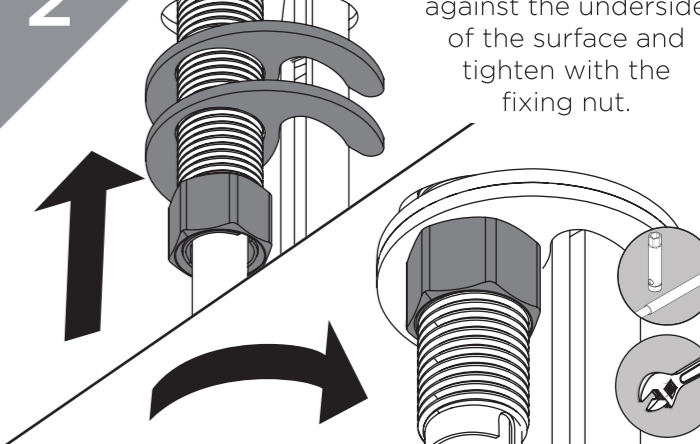
If installed as a tap which is used for drawing water for drinking, and the quality of the water from the storage cistern does not meet the standards for drinking water, a separate tap supplied with wholesome water must be provided for drinking purposes.

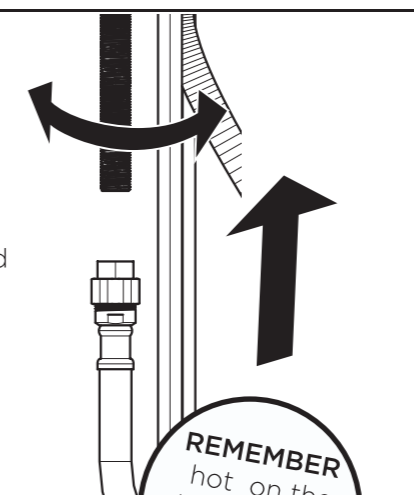
For further information, contact the Water Regulations Department of your Local Water Supplier (see WRAS website: [wras.co.uk](http://wras.co.uk)) or contact the Water Regulations Advisory Scheme by email ([info@wras.co.uk](mailto:info@wras.co.uk)) or telephone: 0333 207 9030

### Installation

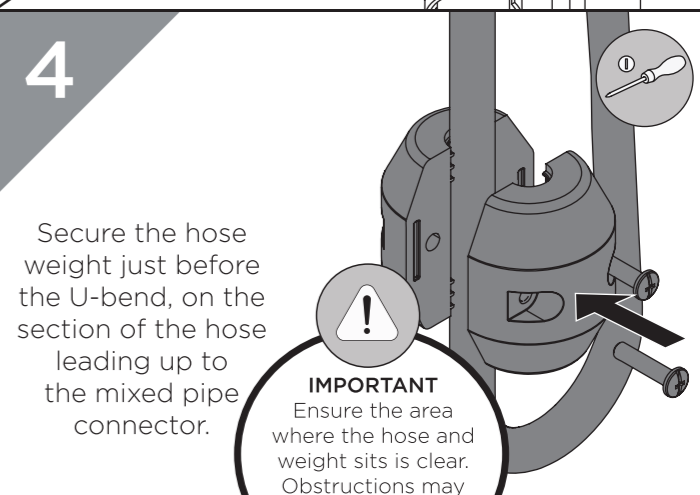
- 1 Feed the pipes through the sink hole and place the tap body.


- 2 Push the washers against the underside of the surface and tighten with the fixing nut.


- 3 Screw the hose to the hollow threaded fixing rod. Hand tighten only.

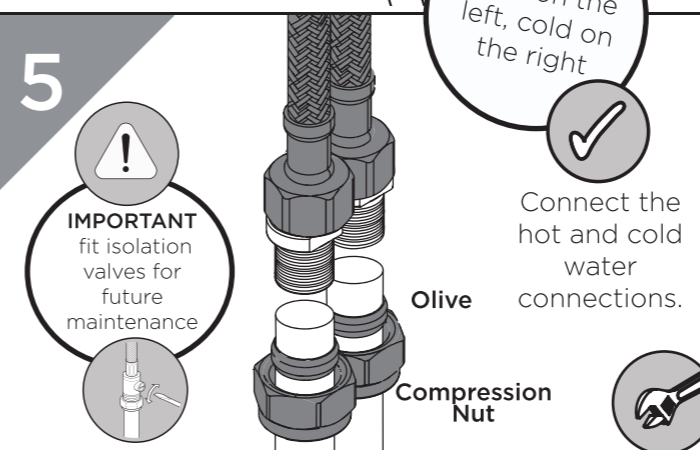

- 4 Secure the hose weight just before the U-bend, on the section of the hose leading up to the mixed pipe connector.

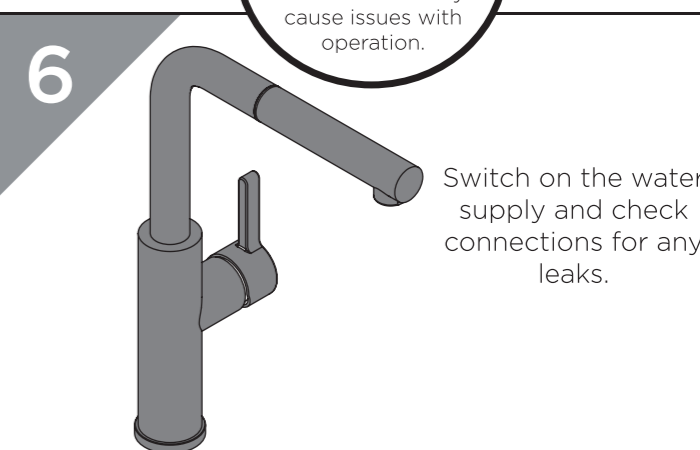
**IMPORTANT**  
Ensure the area where the hose and weight sits is clear. Obstructions may cause issues with operation.


- 5 **IMPORTANT** fit isolation valves for future maintenance

Connect the hot and cold water connections.

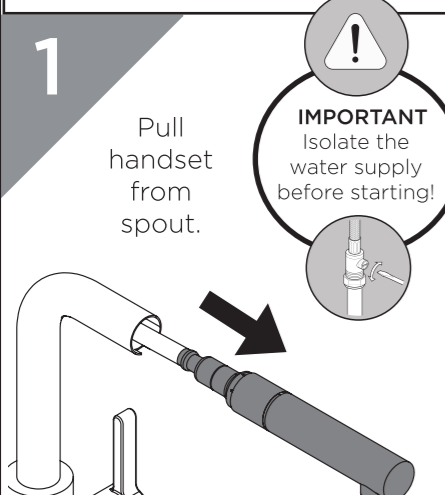
REMEMBER hot on the left, cold on the right


- 6 Switch on the water supply and check connections for any leaks.



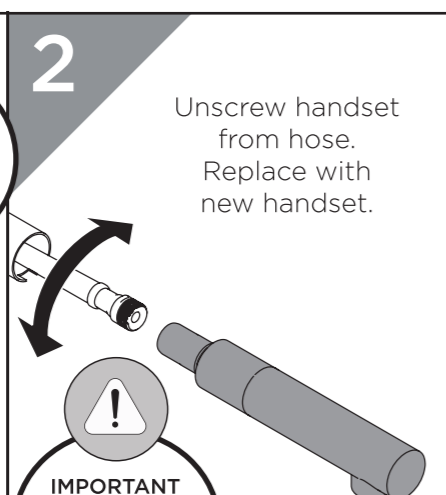
### Maintenance - Replacing Handset

**1** Pull handset from spout.



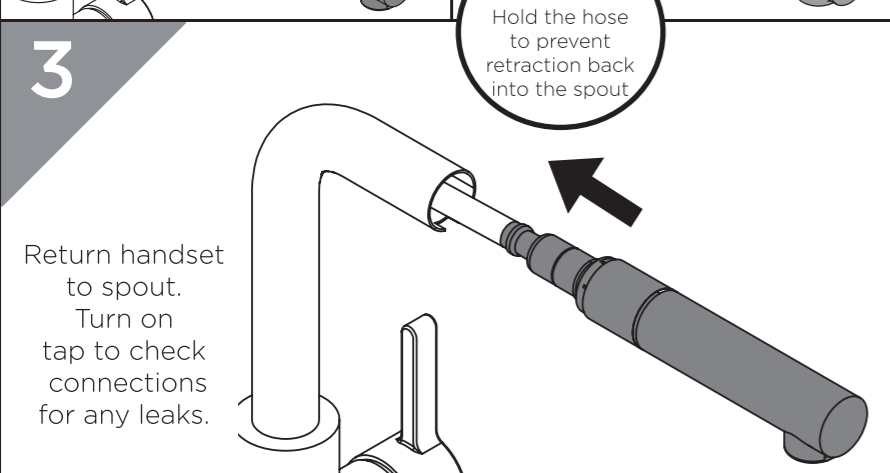
**IMPORTANT** Isolate the water supply before starting!

**2** Unscrew handset from hose. Replace with new handset.



**IMPORTANT** Hold the hose to prevent retraction back into the spout.

**3** Return handset to spout. Turn on tap to check connections for any leaks.



### General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

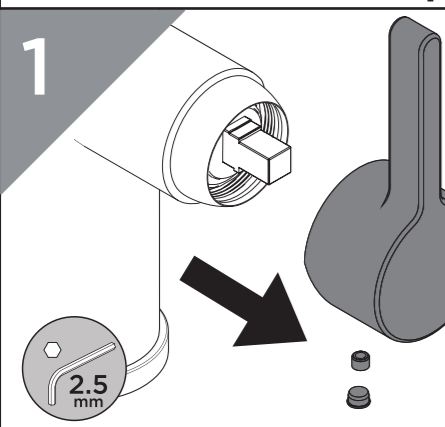
Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

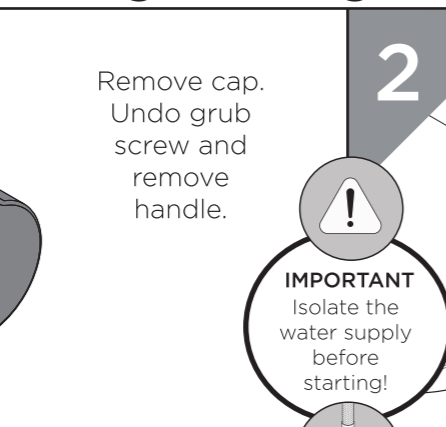
### Maintenance - Replacing Cartridge

**1** Remove cap. Undo grub screw and remove handle.




2.5 mm


**2** Unscrew the shroud and retaining nut. Pull out the cartridge.



**IMPORTANT** Isolate the water supply before starting!

**3** 

Visit [www.bristan.com](http://www.bristan.com) or scan the QR Code and search for your product code to replace the cartridge for your tap.

**4** 

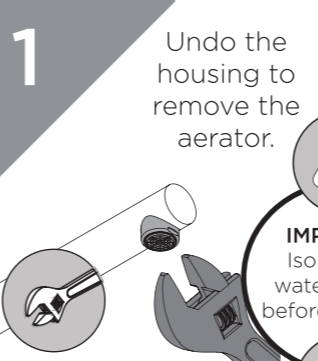
Reverse the steps to replace the valves and handles.

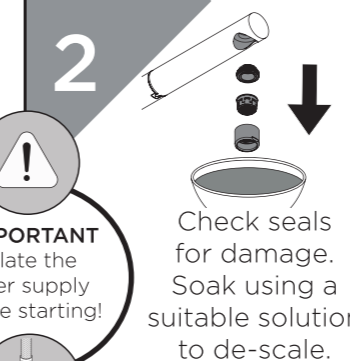
### Troubleshooting

Symptom	Cause(s)	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
<b>Water dripping from taps</b>	Hose is leaking due to aging/damaged O-Rings or Anti-Friction seals	Call Customer Services for replacement seals
	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
<b>Taps do not turn on</b>	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Remove valves/cartridge and clean, refer to 'Maintenance' section before starting any maintenance.
	Closed isolation valve.	Open isolation valve.
<b>Hose doesn't release/return properly</b>	Mains water supply turned off.	Turn on mains water supply.
	Hose is blocked/kinked/twisted or snagged on other objects.	Isolate the water supply and check the hose for any blockages or defects. Ensure the area is clear so the hose can't get snagged on other objects.
<b>Handset Pressure Changes</b>	Site water pressure is too high for the working pressures listed on the specification.	Install a Pressure Reducing Valve in order to achieve working levels of pressure.

### Maintenance - Clean/Replace Outlet

**1** Undo the housing to remove the aerator.




**2** 


**IMPORTANT** Isolate the water supply before starting!

Check seals for damage. Soak using a suitable solution to de-scale.

**3** Reverse the steps to replace the outlet.



### Contact Us



Part of **BRISTAN GROUP**

**Bristan Group Ltd.**  
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**Email Us:** [enquire@bristan.com](mailto:enquire@bristan.com)  
**Website:** [www.bristan.com](http://www.bristan.com)  
**Call Us:** +44330 026 6273

### Our Guarantee

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit [www.bristan.com/service-centre/guarantees](http://www.bristan.com/service-centre/guarantees).

